

Immediate Release

Typhoon Yagi – Updates on HK Express Flights

Hong Kong, 4 September 2024 - HK Express Airways (HK Express) announced that as Typhoon Yagi is approaching Hong Kong, the following flights on **5 September** will be affected. HK Express will continue to monitor the weather conditions and make further announcements on flight changes if necessary.

Rescheduled flights on 5 September:

Routes	ORIGINAL		NEW	
	Flight No.	Departure Date & Time	Flight No.	Departure Date & Time
HKG > KIX	UO688	5 Sep 14:55	UO862	5 Sep 15:45
KIX > HKG	UO689	5 Sep 20:45	UO863	5 Sep 21:30
HKG > ICN	UO626	5 Sep 16:45	UO618	6 Sep 07:15
ICN > HKG	UO627	5 Sep 22:35	UO619	6 Sep 12:45
HKG > HKT	UO764	5 Sep 20:10	UO762	6 Sep 07:55
HKT > HKG	UO765	5 Sep 23:40	UO761	6 Sep 11:15

^{*}All local time

In light of the schedule changes, HK Express has announced special ticketing arrangements and notified impacted passengers via email and/or SMS. Affected passengers can rebook without additional charges, or request for a full refund for the unused sectors according to the offer provided. HK Express advises customers to check their emails for details on the rebooking offer, and to make necessary changes on or before 20 September 2024.

There could be further changes to flight status due to adverse weather conditions. Customers are advised to check their <u>flight status</u> before heading to the airport, and also monitor HK Express website at <u>www.hkexpress.com</u> and social media channels for the latest updates. We also encourage customers whose flights are not affected to arrive at the airport at least three hours prior to their scheduled departure time to allow sufficient time to complete the check-in process. If customers require additional assistance, please refer to https://www.hkexpress.com/en-hk/need-help/customer-care/ for support from our Customer Connect Team.