



## Hong Kong Express Airways Limited (“HK Express”)

### Senior Citizens’ promotion (“Campaign”) General Terms & Conditions (T&Cs)

1. By taking part in this campaign, the participant fully and unconditionally agrees to and accepts these T&Cs and are bound by the Conditions of Carriage of HKE at <https://www.hkexpress.com/en-hk/need-help/conditions-of-carriage/>. To the extent a conflict exists between these T&Cs and the Conditions of Carriage of HK Express, these T&Cs prevail.
2. To qualify and participate in the Campaign, the participant must be (a) the travelling party; and (b) a Hong Kong SAR or Macau SAR resident aged 65 years old or above on the day of the chosen departure flight from Hong Kong SAR. For avoidance of doubt, permanent residence of the participant is not required.
3. The participant is required to provide proof of identity showing his/her age and residency of Hong Kong SAR or Macau SAR (e.g. passport or Identity Card of Hong Kong SAR/ Macau SAR) (“**Proof of Age and Residency**”) during check-in for the flight.
4. The participant shall visit the Campaign website (<https://uopromo.hkexpress.com/en-hk/>) and follow the procedure therein for ticket booking. The passenger’s name must match with the name used in his/her travel document, otherwise, HK Express may refuse carriage of the participant and claim any loss suffered.
5. The offer cannot be used in conjunction with other HK Express’ vouchers or inflight promotion.
6. The travel dates of the tickets are subject to embargo periods and seat availability (“**Tickets**”). The reservation is designated on a first-come, first-served basis. If the available seats for the selected Flights are full, please select another travel period again.
7. The participant is responsible for obtaining a valid visa and fulfilling the entry requirements for the destination, if necessary.
8. The participant is responsible for any applicable taxes, surcharges and other fees in relation to the Tickets.
9. All tickets issued are non-reroutable, non-refundable, non-transferable, non-exchangeable and non-redeemable for cash or any other items.
10. Any changes to Tickets issued or cancellation must be arranged directly with HK Express and are subject to availability of seats and HK Express’ Fare Rules at <https://www.hkexpress.com/en-hk/plan/our-fares/fare-rules/>.
11. The participant agrees that no claim shall be asserted against HK Express, its directors, officers, employees or agents relating to any and all losses or injuries (including special, indirect and consequential losses), damages, rights, claims and actions of any kind in connection with the offer and any promotion thereof, including without limitation, personal injuries, death and property damage.
12. The participant who fails to board the flight will be treated as forfeiting the Ticket. Under such circumstances, rebooking is not allowed.
13. HK Express reserves the right to charge normal full fare (i.e. under “Y” full fare booking class) to the participant should the participant cannot present his/her Proof of Age and Residency upon check-in.
14. HK Express reserves the right to revoke a Ticket if any submitted information is not true, accurate and complete.
15. HK Express reserves the right to modify, add or remove any terms of these T&Cs at any time. Notification of these changes will be communicated via the designated channels, including but not limited to posting on the HK Express’ website/ social media/ communicating through third parties and changes in these T&Cs will be



effective once notice of such changes has been posted/ communicated. By purchasing the Tickets, the participant agrees to be bound by any revision of these T&Cs.

16. In case of any disputes, HK Express reserves the right of final decision.
17. The Terms and Conditions are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version, the English version shall prevail.