

HK Express is waiving all ticket rebooking charges and fare difference for all flights departing on the following dates for once, so you can rearrange your plans easily.

For general passengers*

Flights to/from	Ticket issuing period	Original travel period (HKT)	Ticket change deadline	New travel must be completed within
Flights to/from Hong Kong (HKG)	Tickets issued on or before 8 Oct 2023	Departure between <u>8 Oct 23, 1900</u> and <u>9 Oct 2023, 1200</u>	Ticket must be changed by 9 Oct 2023	4 weeks of the original departure date

Please contact our Customer Connect team (available from 8 a.m. to 8 p.m.) [here](#) for further assistance.

*Please note the following:

1. Ticket must be booked on a HK Express flight.
2. Subject to flight availability.
3. Rerouting is not applicable except for between Haneda International Airport and Narita International Airport, Tokyo.
4. Cancellation is not applicable.

If you booked with a third-party or travel agent, please contact them for any changes. To obtain a flight certificate, please click [here](#).

For insurance policies which were purchased through HK Express, affected customers are required to contact Chubb Insurance Hong Kong Limited by phone at +852 3191 6638 or email at HKetravel.hk@chubb.com for insurance related enquires.

The information provided by HK Express on this website is for reference only. As various factors may affect flight information, HK Express endeavours to keep the content accurate and up-to-date. However, no warranty or guarantee, express or implied, is given as to the accuracy of the information; everything is subject to the actual operation.