

## Terms and Conditions for COVID-19 Vaccination Free Air Tickets Lucky Draw

The COVID-19 Vaccination Free Air Tickets Lucky Draw (“**Lucky Draw**”) is organised by Hong Kong Express Airways Limited (香港快運航空有限公司), at the 33rd Floor of One Pacific Place, 88 Queensway, Hong Kong (“**HK Express**”), will be governed by these rules (“**Terms & Conditions**”). By registering or taking part in this Lucky Draw, each Entrant fully and unconditionally agrees to and accepts these Terms and Conditions. In the event of any dispute regarding these Terms and Conditions, conduct, results, and all other matters relating to the Lucky Draw, the decision of HK Express shall be final.

### 1. Eligibility

- A. Eligible Entrants (“**Entrants**”) must be Hong Kong SAR residents holding a valid Hong Kong Identity Card (“**HKID**”), must be Member of HK Express (i.e. non-members must sign up for a HK Express account) and have received two doses\* of vaccine under the COVID-19 Vaccination Programme implemented by the Government of the Hong Kong Special Administrative Region (“**Hong Kong Government**”) on or before 30 September 2021(Hong Kong Time). Both doses of the respective vaccines must be received in Hong Kong.

*\*For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccine with the same condition.*

- B. Employees of HK Express, Airport Authority Hong Kong and any agency/ contractor who are involved in the in the design, organisation, execution, promotion or administration of the Lucky Draw are not eligible to participate in the Lucky Draw.
- C. Potential Eligible Entrants and all other persons are advised to consult their doctors and seek medical advice as to whether they are recommended to receive any of the COVID-19 vaccinations. They shall have sole responsibility for such decisions.

### 2. Prize

- A. Each Winner shall be given ONE (1) complimentary HK Express round-trip ticket from Hong Kong to a destination (Total quotas: 25,000), all taxes,surcharges and any other fees excluded. All free tickets are sponsored by Airport Authority Hong Kong
- B. Destinations of free tickets include Tokyo (Narita)/ Tokyo (Haneda)/ Osaka/ Fukuoka/ Nagoya/ Takamatsu/ Kagoshima/ Okinawa/ Ishigaki/ Seoul/ Jeju/ Busan/ Bangkok/ Phuket

### 3. Lucky Draw Mechanism

- A. The Lucky Draw campaign will be held from 16 September 2021 at 10:00 (Hong Kong Time) to 30 September 2021 at 23:59 (Hong Kong Time) (“**Promotion Period**”). Entries received after the closing of the Promotion Period will not be accepted.
- B. To participate in the Lucky Draw, Entrants are required to register on the campaign website <https://www.hkexpress.com/en-hk/promos/covid-19-vaccination-lucky-draw/> (“**Campaign Website**”) during the Promotion Period.

- C. Each Entrant is eligible to submit ONE entry only. Only the first submission will be counted if multiple entries are made. HK Express reserves the right to remove any multiple entries that they believe, at their sole discretion, have been created by an individual trying to gain an unfair advantage in the Lucky Draw.
- D. The prizes will be drawn on 5 October, 2021 (Hong Kong Time) at 1/F, 11 Tung Fai Road, Hong Kong International Airport, Lantau, Hong Kong and winning entries will be randomly selected using computerised means.
- E. No Eligible Entrant may win more than one Prize of all lucky draw campaigns that are sponsored by Airport Authority Hong Kong in supporting the COVID-19 Vaccination Programme as implemented by the Hong Kong Government, including:-
  - a. This Lucky Draw;
  - b. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Airport Authority Hong Kong;
  - c. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Hong Kong International Airport; and
  - d. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Cathay Pacific Airways Limited for Hong Kong Residents.

#### **4. Procedure to Participate in the Lucky Draw**

In order to participate in the Lucky Draw, Entrants must complete the following steps:

- A. Visit the Campaign Website (<https://www.hkexpress.com/en-hk/promos/covid-19-vaccination-lucky-draw/>) during the promotion period.
  - a. Login with HK Express account.
  - b. Non-members must sign up for a HK Express account before registering for the Lucky Draw. The Entrants must provide ALL information required.
  - c. Declare having received two doses\* of COVID-19 vaccines in Hong Kong under the COVID-19 Vaccination Programme implemented by the Hong Kong Government on or before 30 September 2021 (Hong Kong Time). Both doses of the respective vaccines must be received in Hong Kong.  
  
\* For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccine with the same conditions.
- B. Fill in the Registration Form by checking the boxes to agree to enter the Lucky Draw and accept the Terms and Conditions. Please take note of the following:-
  - a. HK Express Membership information (Passport name and email) will be pre-filled in the form. If the pre-filled name is not the Entrant's passport name, the Entrant is required to amend the name in the Registration Form before registering for the Lucky Draw. Name registered in the form cannot be amended after submission.

- b. The Entrant must provide ALL information required. Entrant must also provide the prefix and first 4 digits of Entrant's HKID number, which will be collected for identification and deduplication purpose. For example, for ID number A123456 (7) prefix and first 4 digits, i.e. A1234 will be collected. For ID number XY12345(7), prefix and first 4 digits, XY1234 will be collected.
- c. Lucky Draw Reference Number will be automatically generated upon submission of Registration Form. The Winner announcement will display the reference number only.
- d. Entrants shall enter their personal particulars accurately and clearly. By entering the Lucky Draw, the Entrant hereby warrants that all information submitted is true, accurate and complete. HK Express reserves the right to revoke a prize awarded to an Entrant if any submitted information is not true, accurate and complete.
- e. Once the Lucky Draw registration form is submitted, the Entrant will not be allowed to change or amend any registration information including name, email and HKID (prefix and first 4 digits). All information is based on the online registration records. Any faulty, duplicated or incomplete information will result in disqualification. Entrants shall receive a confirmation email upon successful registration.
- f. For the purpose of determining an Entrant's eligibility for the Lucky Draw, the date and time of Registration Form submission on HK Express's system record shall be final and no other evidence of submission shall be accepted. HK Express shall not accept responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of or unauthorised access to entries, or entries lost or delayed, whether or not arising during operation or transmission, as a result of server functions, viruses, bugs or other causes outside its control.

## 5. Announcement

The winners of the Lucky Draw ("Winners") will be announced on the Campaign Website on 12 October 2021 (Hong Kong Time), and published in The Standard and Sing Tao Daily newspapers on 12 October 2021 (Hong Kong Time). Notification will also be given to the individual Winner via the email address provided at registration on 8 October 2021 (Hong Kong Time). If, for any reason, the email to any Winner is bounced back or is otherwise undeliverable, eligibility to receive the Prize may be forfeited. HK Express will not be liable or responsible if a Winner is unable to receive their winning notifications or redemption details, or fails to redeem their prize for any reason, including (without limitation) as a result of any falsified, incomplete, or incorrect information provided during registration.

## 6. Prize Redemption

- A. Winners will receive a unique ticket redemption code via redemption code email ("**Redemption Code Email**"), along with corresponding terms and conditions. Unclaimed prize will be forfeited after the valid date stated in the Redemption Code Email.
- B. The ticket redemption code is not redeemable for cash or any other items.
- C. The ticket redemption code is only valid for one-time redemption by one Winner.
- D. The ticket redemption code is non-transferable, non-reroutable and non-exchangeable.
- E. The ticket redemption code can only be used for booking ONE single destination listed on the Redemption Code email and only applicable to flights operated by HK Express. Each itinerary will originate from or end in Hong Kong. The redemption code cannot be redeemed for flight to other destinations that is not listed in the Redemption Code Email.

- F. Tickets awarded under the Lucky Draw must be booked online by using the ticket redemption code via the HK Express ticket redemption page specified in the Redemption Code Email.
- G. Passport name is required during ticket booking with name check function, hence it is required that the name matches with the one shown on the registration form.
- H. Destination and flight cannot be changed once the ticket is redeemed and issued by HK Express online.
- I. Tickets awarded and issued under this Lucky Draw shall not be refundable, reroutable or transferable.
- J. The Winner is liable for all taxes, surcharges and any other fees applicable to the Tickets.
- K. Rebooking on the travel date is subject to a rebooking fee of HKD580 per sector and subject to availability and Rebooking shall be made via Customer Care Hotline. Changes must be made before the ticketed flight.
- L. The ticket redemption code can be redeemed within the period as stated in the Redemption Code Email.
- M. The travel period of the Tickets (including return trip) is valid for the period as stated in the Redemption Code Email.
- N. The Tickets awarded under the Lucky Draw are subject to embargo periods. Tickets redeemed by the Winners are restricted to FUN fare category only and on a first-come, first-served basis.
- O. The Winners are also required to provide proof that they have received two doses\* of the COVID-19 vaccines in Hong Kong under the COVID-19 Vaccination Programme implemented by the Hong Kong Government on or before 30 September 2021 (Hong Kong Time) before departure.
- P. HK Express reserves the right of final decision should a dispute arise in relation to the redemption of the tickets awarded under this Lucky Draw.
- Q. All free tickets are sponsored by Airport Authority Hong Kong.

*\* For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccine with the same conditions.*

## **7. Liability**

- A. During or in connection with this Lucky Draw, if any registered data or winning notifications are lost, inaccurate, unidentifiable or damaged, HK Express shall not have any legal liability in respect of any participant's disqualification or failure to win a prize.
- B. Neither HK Express nor any of their directors, employees, agents or suppliers shall accept any responsibility for any damage, loss, injury or disappointment suffered by any Entrant or any other persons entering the Lucky Draw or as a result of accepting any Prize. HK Express are not responsible for any medical conditions, costs or expenses incurred or suffered by any Entrant or any other persons as a result of their COVID-19 vaccination; any event of force majeure; any problems or technical malfunctions of any telephone network or lines, computer online systems, servers, providers or computer equipment; any software failure of any email system or any entry failing to be received due to technical problems or traffic congestion on the Internet, telephone lines or on any web site; or any combination thereof, including any injury or damage to the Entrant's or any other person's computer related to or resulting from participating or downloading any materials in the Lucky Draw.
- C. By entering the Lucky Draw, Entrants agree that no claim shall be asserted against HK Express, its directors, officers, employees or agents relating to any and all losses or injuries (including special, indirect and consequential losses), damages, rights, claims and actions of any kind resulting from acceptance or use of any Prize, including, without limitation, personal injuries, death and property damage.

## **8. Ownership of content related to Winners**

All media content created in relation to Winners will be the property of HK Express. Content created related to Winners will be used by HK Express on social media and otherwise at the discretion of HK Express for the purposes of promoting HK Express. The Entrant hereby agrees to allow HK Express to use their photo and relevant footage for printed collateral, online, and across other marketing and communications mediums, at HK Express's sole discretion and at no cost, for the benefit of HK Express. By participating in the Lucky Draw, and upon any submission of any information or materials including (but not limited to) data, text, photographs, likeness, messages or user details, or any other material the Entrant grants to HK Express a non-exclusive, free of charge, perpetual, worldwide, irrevocable, and fully sub-licensable right to use, reproduce, copy, modify, adapt, communicate to the public, make available, publish, translate, create derivative works of, distribute, and display the same, and with waiver of all moral rights to the extent permitted by applicable laws.

HK Express may require the Winners to take part in reasonable public relations activities and promotional events promoting HK Express products.

## **9. Use of Personal Data**

For the purposes of this Lucky Draw, HK Express will collect various personal data from the Entrants, for example, prefix and first 4 digits of their Hong Kong Identity Card number. The Winners are also required to provide proof that they have received two doses\* of the COVID-19 vaccines in Hong Kong under the COVID-19 Vaccination Programme implemented by the Hong Kong Government on or before 30 September 2021 (Hong Kong Time) before departure. Both doses of the respective vaccines must be received in Hong Kong. HK Express will use this information for the purpose of identifying each Entrant and for managing the logistics of the Lucky draw. Certain personal data collected during the Lucky Draw registration will be disclosed or transferred to Airport Authority Hong Kong for its monitoring or verification of the sponsored lucky draws. Failure to provide personal data as requested will result in HK Express being unable to process or accept an entry or award the relevant prize. We may also use personal data to analyse the Entrants' preferences and market trends and derive insights, which we may use to tailor the types of products and offers that we present, in accordance with the Personal Data (Privacy) Ordinance of Hong Kong. Entrants' personal information will only be used for promotional purposes with their consent, subject to HK Express's Privacy Policy and Terms and Conditions. Personal data will be kept for no longer than is necessary for the purposes for which it is being processed. Each Entrant confirms that he/she has read and fully understands the Data Privacy and Security Policy of Hong Kong Express Airways Limited and consents to HK Express's use (including any transfer) of their personal data for the purposes for which it is being processed. For HK Express's privacy policy, please refer to: <https://www.hkexpress.com/en-hk/need-help/privacy-policy/>.

*\* For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccine with the same conditions.*

## **10. General**

- A. This Lucky Draw and the Terms and Conditions shall be governed by the laws of Hong Kong, and the Hong Kong courts shall have exclusive jurisdiction to deal with all matters relating to the Lucky Draw and its Terms and Conditions.

- B. No person other than the Eligible Entrants and HK Express will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
- C. The invalidity, illegality or unenforceability of any sole provision in these Terms and Conditions shall not affect the remaining provisions of these Terms and Conditions, which shall persist in full effect.
- D. HK Express has the sole and absolute discretion in, according to the relevant clauses in this Terms and Conditions, determining a person's eligibility to participate in the Lucky Draw and/or receive any Prize.
- E. In the event of any dispute arising from or in connection with the Lucky Draw, the decision of HK Express shall be final and conclusive.
- F. These terms and conditions are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version of this notice, the English version shall prevail.

Trade Promotion Competition Licence No.: 54883-5  
Last updated on September 10 2021