

Country/Region	Destination	Eligibility	Booked flights travelling between	Date change	Route change	Refund	Refund in the form of credit voucher ^A
Cambodia	Siem Reap	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	5 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
China	Ningbo	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	2 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
Hong Kong SAR, China	Hong Kong	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	17 Mar - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
Japan	Tokyo(Haneda), Tokyo(Narita), Osaka, Nagoya, Hiroshima, Takamatsu, Fukuoka, Kumamoto, Kagoshima, Nagasaki, Ishigaki, Okinawa	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	5 Mar (10pm) - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
	Miyako(Shimojishima)	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	2 Feb, 12 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
South Korea	Seoul(Incheon), Busan, Jeju	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	Seoul, Busan: 25 Feb - 31 Mar 2021 Jeju: 16 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		*Subject to eligibility requirement	
Taiwan, China	Taichung	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	13 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
Thailand	Bangkok, Chiang Mai, Phuket	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	9 Mar - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
United States	Saipan	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	3 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	
Vietnam	Da Nang, Nha Trang	Flights cancelled by HK Express Or Passengers not permitted to enter due to entry restrictions Or Passengers who are required to undergo quarantine	4 Feb - 31 Mar 2021	Yes New trip must be completed by 31 Dec 2022		Yes	